Tournament Refund Policy as it Pertains to Covid-19:

Riverside Minor Hockey, the Ontario Minor Hockey Association and the Ontario Hockey Federation is planning for a safe return to hockey including tournament competition. Tournaments were previously not allowed under the Covid-19 restrictions, but are a major part of a regular hockey season.

Covid related refunds will be processed accordingly:

- 1. Any team that withdraws due to Covid must submit a letter from their association President confirming the reason. Those teams will receive a 100% refund minus a 2% non-refundable processing fee.
- 2. If Riverside Minor Hockey must cancel the tournament due to Covid related public health stipulations, each team will receive a full refund as per item #1 above.

This guidance regarding refunds are only applicable to teams that are required to de-register due to Covid-19 public health or travel restrictions and do not include teams that are short players due to Covid-19 or any other reasoning.

Any team that is unable to fulfill their obligation to the RMHA tournament(s) for non-Covid related reasons may apply for a refund based on the following stipulations:

- 1. Within 60 days of the event the team will be eligible for a full refund (minus an applicable administrative fee of \$50)
- 2. Within 30-59 days of the event the team will be eligible for a 50% tournament fee refund.
- 3. Less than 30days prior to the event there will be no refund.